

Cookie Policy

This Cookie Policies applies to the websites operated by York UK Hosting Ltd, company number 04298261 registered in England and Wales ("York UK Hosting" ,"we","us","our") including sub-domains of yorkukhosting.com, yorkukhosting.uk, hosting-platform.com, hosting-platform.uk and backup-platform.uk

This policy applies from 25th May 2018.

About cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Your web browser may be configured to automatically accept all cookies without prompting you.

How we use cookies

Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences. For example, we can use them to determine if you have logged on to our Client Portal

What cookies are used and why?

The cookies we use are "functional" and "analytical".

We use a web analytics service provided by Google Inc known as Google Analytics. Google Analytics cookies allow us to recognise and count the number of visitors to our website and understand how these visitors move around our websites when they are using it. This helps us improve our websites by understanding how they are used.

Cookies we use include:

- **_ga** – A Google Analytics cookie used to distinguish users. This is a persistent cookie with a default expiration time of 2 years.
- **_gid** – A Google Analytics cookie used to distinguish users. This is a persistent cookie with a default expiration time of 24 hours.
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- **_gat** – A Google Analytics cookie used to throttle the request rate. The default expiration time of this cookie is 1 minute.
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- **PHPSESSID** - Probably the most common cookie that most PHP based websites will use. This is used to store the unique session ID for each visitor and enables variables to be remembered and passed between page loads. The cookie only contains a reference to a session stored on the web server, personal information is not stored in the user's browser. This is a session only cookie so expires as soon as the browser is closed.
- **WHMCSAffiliateID** - This cookie is set when a customer is referred to you via an affiliate. It stores the ID of the affiliate that made the referral so that if an order is placed within the next 90 days following the referral, the affiliate can be credited for it. It is a persistent cookie.
- **WHMCSLinkID** - This cookie is set only if you use the link tracking feature of WHMCS (Utilities > Link Tracking). It remembers the link the visitor followed to first get to your website, and is used when an order is placed to be able to associate the conversion with a link to be able to provide stats such as the conversion rate of your links. It is a persistent cookie.

- **WHMCSUID/WHMCSPW** - These 2 cookies are used for the remember me functionality of the client area. They only get set should a client choose to have their details remembered so they don't have to re-login every time they visit your website. They are persistent and last for 365 days, or until logout.

How to stop my web browser from saving cookies?

You can block cookies by configuring your web browser to refuse the setting of all or some cookies. For further information about cookies and how to manage them you can visit the Information Commissioner's webpage about cookies at <https://ico.org.uk/for-the-public/online/cookies/>